

VOICE 2-Way SMS



VOICE SERVICES

TEXT-TO-SPEECH

Deliver voice messages to any mobile or landline phone in the world! Create engaging, interactive voice campaigns over our Portal. Deliver one-time PIN codes via phone calls. Track user responses and trigger customized actions, tailored for your needs. Develop content rich voice applications with our Text-to-Speech API.

Any company can use our Text-to-Speech solution, with or without development resources: bank, internet company, call center, OTT, marketing, travel business, etc.

FEATURES

- Any language supported
- Prerecorded messages (.mp3 or .wav)
- Advanced user interface
- Scheduling and custom retry scheme
- Answer machine detection
- Response codes, Callback URL
- Customized Caller ID
- Worldwide coverage, billing per second



USE CASES

CLIENT CARE

Send updates on upcoming sales discounts. Prerecord personalized and customer specific messages and broadcast to any phone in the world. Pay only for delivered messages.

SUBSCRIPTIONS

Your campaigns' subscriptions management, free for end-users. Use response codes (DTMF tones) to offer a simple opt in/out within a single call session. Make sure you run legitimate, fair campaigns!

CALL CENTRES

Launch an outbound campaign with a prerecorded message, and define a response code that will transfer interested customers directly to the call Centre and a live agent.

VOICE NUMBERS

Voice Numbers are a perfect solution to create powerful A2P or P2P applications. Build interactive voice menus in minutes and integrate your services. Voice menus make a phone number become a trigger for all your

business services. Voice numbers can be used as personal numbers in a foreign country, as

IVR systems in different business locations, or as internationally reachable service triggers for a variety of uses.

- Voice and SMS enabled numbers
- Call forward to any phone number
- Cost effective local numbers: geographical, national, mobile or toll-free
- Create any end-user initiated use case with a simple VoiceXML script
- Service integration within minutes

FEATURES

- Voice numbers in over 100 countries
- Interactive Voice menus



USE CASES

IVR - VOICE MENUS

Create interactive voice menus on the fly, integrate your database with the IVR menu, and create prompts in 46 languages. Automate consumer interactions and streamline your business processes!

SOCIAL, DATING

A great solution for social media, dating apps or personal advertising, that seeks to enable phone communication without revealing users' personal numbers.

OPT IN/OUT

Dynamically (un)subscribe customers to your services with a simple phone call. With our voice numbers, your campaigns easily conform to market rules and regulations.

Set up voice services in no time! Visit our API developer hub at: dev.geniusworks.co.tz
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